



Central Industrial Corporation Berhad

QUALITY POLICY

We are committed to supplying consistent, high-quality products that meet customer requirements at all times, through continual improvement and increased awareness of the impacts of climate change.

To fulfil these commitments, we shall:

Maintain an effective Quality Management System that supports our Corporate Vision and continuously strives to meet and exceed customer expectations by: -

1. Producing consistent high-quality and cost-effective products
2. Ensuring prompt delivery and responsive customer services
3. Providing adequate resources and training to ensure staff competence
4. Monitoring and evaluating the performance of the Quality Management System for continual improvement
5. Considering climate change in decision-making processes that may affect product quality, operational sustainability, and customer satisfaction

9 June 2025